

# Telehealth/Telemedicine evolution - Driven by Technology or Need?

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Biomedical Engineering Consultants, LLC

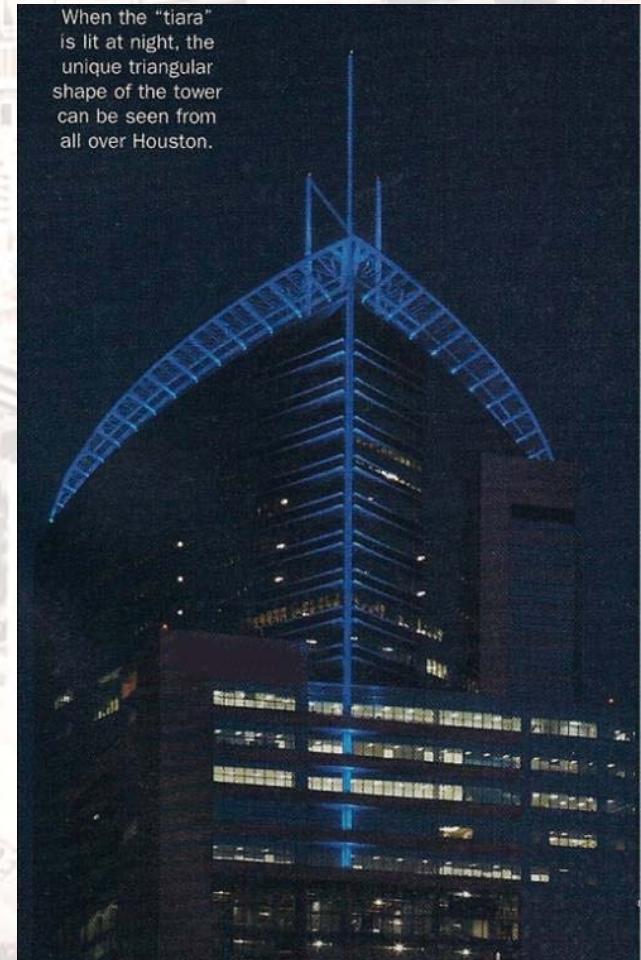
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Chairman, IFMBE/Clinical Engineering Division

email: david@BiomedEng.com

# Greeting from the Texas Medical Center

- Largest medical center
- Global medical services
- Density of healthcare technology
- Integration of Cross discipline care
- Evolution technological tools and patient outcomes



## outline

- Telehealth, Telemedicine and e-Health
- Barriers to development & deployment
- Why is it prime time for remote services
- Mobile health as disruptive technology & collaboration challenges
- Conclusion

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**Everest 2010: Extreme Telemedicine**



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**(E3 99) Everest Extreme Expedition Begins Mission To Establish Telemedicine Clinic And Research Lab On Rooftop Of The World**

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- Carabiners
- Chaco
- Cloudveil
- Columbia
- CMI
- Crampons
- Edelweiss ropes
- Eureka Tents
- Exofficio

**News-worthy event**  
 or  
**core medical service?**

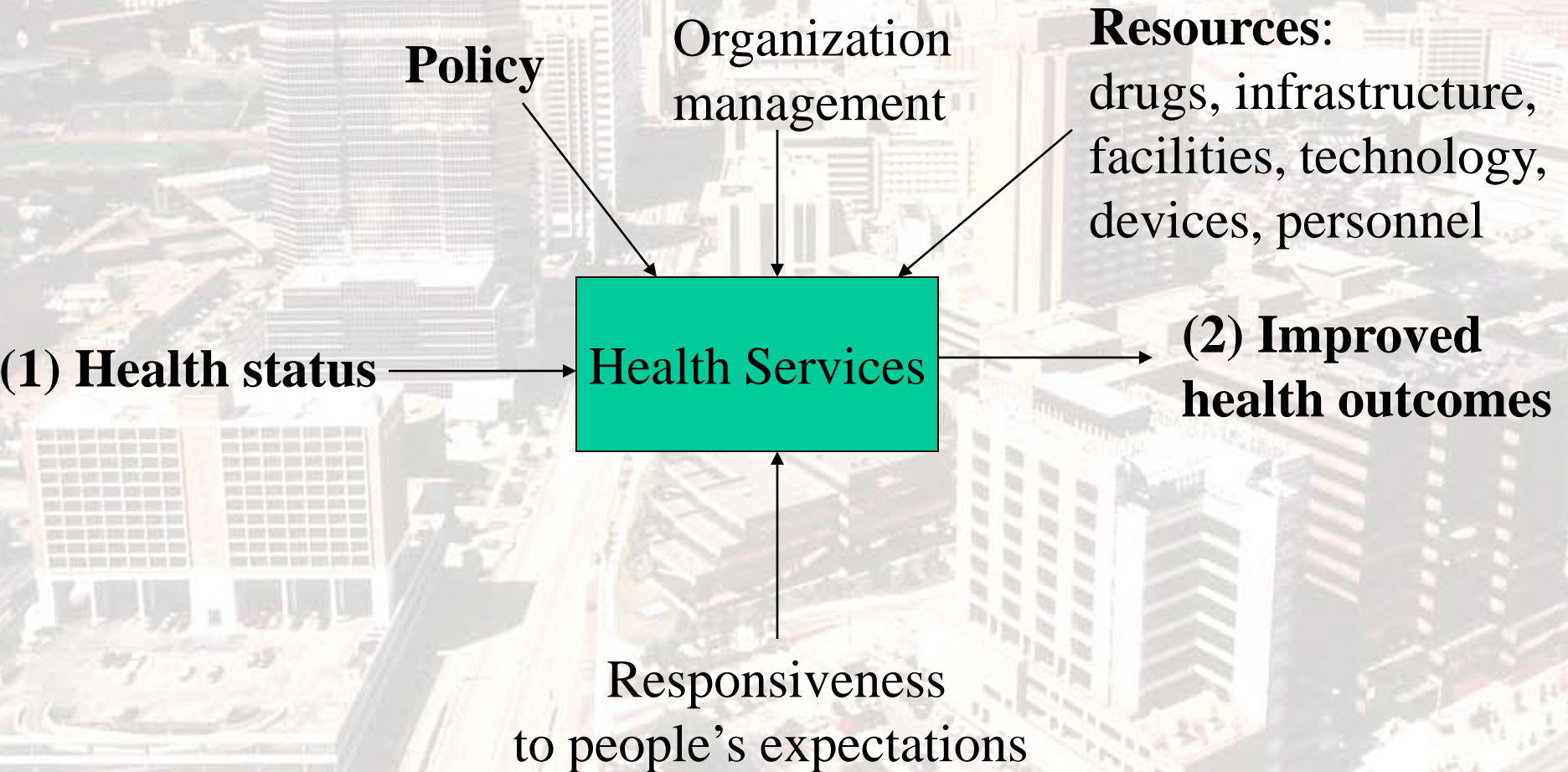


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# The Health Care Delivery System



# Modern Healthcare.

WEEKLY BUSINESS NEWS

**THE WEEK IN HEALTHCARE**  
Regulators seek more  
info on Columbia merger

For-profit healthcare  
firms' earnings up sharply

Beginning page 4

Nov. 28, 1994

## RADIO NEWS

25 Cents  
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Edited by H. DENNERICK

### THE RADIO DOCTOR—Maybe!



IN THIS ISSUE:  
The Radio Doctor, U.S.A.  
The U.S. Doctor, U.S.A.  
The U.S. Doctor, U.S.A.  
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RADIO MAGAZINE

### Telemedicine— The future is now

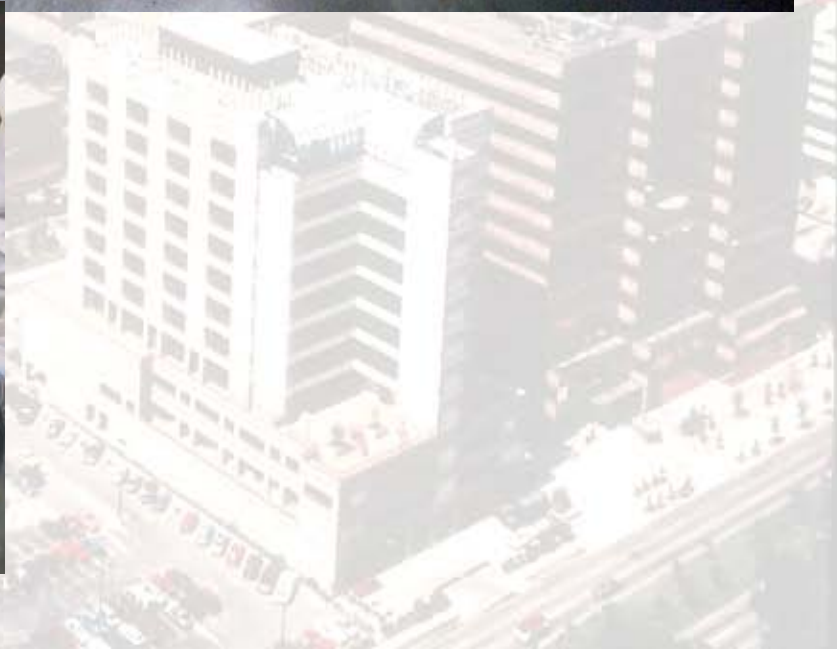
Page 24

# 1924



# 1965

1988



Texas Medical Center -  
1994

# Center for TeleHealth



Texas Children's Hospital + Baylor College of Medicine





An aerial photograph of a city skyline, likely Chicago, with a semi-transparent white overlay. The text 'TeleHealth' is centered at the top. Below it, a bulleted list of four points is displayed in black text.

# TeleHealth

- An opportunity to address maldistribution of health professionals.
- Coordination of infrastructure.
- Expand clinical research collaboration.
- Advance education and competencies

# Pediatric Specialties



- Infectious Diseases
- Cardiology
- Renal Diseases
- Hematology - Oncology
- Allergy/Immunology
- Asthma
- Audiology
- Biomedical Engineering
- Genetics
- Developmental Pediatrics
- Nutrition
- Plastic Surgery
- Dermatology
- Endocrinology
- Diagnostic Imaging
- Eating Disorders
- Epidemiology
- Gastroenterology
- Surgery
- Home Care
- Intensive Care
- Neonatal Care
- Neurology
- Neurosurgery
- Nuclear Medicine
- Nursing
- Ophthalmology
- Orthopaedic Surgery
- Otorhinolaryngology
- Ambulatory Care
- Critical Care
- Molecular Medicine
- Psychiatry
- Pulmonary Medicine
- Rheumatology
- Urology
- Pathology
- Renal Dialysis

# Are We Ready?

Education & scientific review (Hippocrates/MD –Patient relationship)



Integrated Technological Systems (EMI)



New knowledge → New tools → potential for systematic  
New process      New materials      breakthrough



● NIH Home

● NIBIB Home

Information available in this section includes reports of bioengineering and bioimaging review and steering committees, bioengineering and bioimaging efforts at other federal agencies and foundations, journal articles on biomedical engineering and bioimaging, texts of lectures on directions in biology and medicine, and links to other Web sites of possible interest to the bioengineering and bioimaging communities (e.g., societies, academic and research opportunities, etc.)

## Bioengineering at the NIH

- ▶ [NIH Bioinstrumentation Interest Group](#)
- ▶ [NIH Biophysics Interest Group](#)
- ▶ [NIH Image Processing Interest Group](#)
- ▶ [Biomaterials and Medical Implant Science Coordinating Committee](#)
- ▶ [Report Of The NIH Working Group On Review Of Bioengineering and Technology and Instrumentation Development Research, the Huntsman Report, May 1999](#)
- ▶ [Science Article - Multidisciplinary Research: NIH Plans Bioengineering Initiative, June 1998](#)
- ▶ [New Directions In Biology and Medicine - Lecture by Dr. Harold Varmus to AAAS - February 1998](#)
- ▶ [Support for Bioengineering Research - External Consultants' Report, 1995](#)
- ▶ [Support for Bioengineering Research - NIH Report, 1994](#)
- ▶ [Trans-NIH Scientific Initiatives Web Site](#)
- ▶ [NIH Consensus and Technology Assessment Web Site](#)
- ▶ [Office of Research Services - Bioengineering and Physical Science Program](#)
- ▶ [National Library Of Medicine - National Center for Biotechnology Information](#)
- ▶ [Recommendations For Change At The NIH's Center For Scientific Review, the Boundaries Report](#)
- ▶ [Phase 2 of the Panel on Scientific Boundaries for Review Report, October 2000](#)



# Evolution



# NATIONAL INSTITUTES OF HEALTH National Institute of Biomedical Imaging and Bioengineering

● NIH Home

● NIBIB Home

**Welcome to the Web Site for the National Institute of Biomedical Imaging and Bioengineering (NIBIB) - Your Gateway for Information about Biomedical Imaging and Bioengineering at the National Institutes of Health (NIH).**

About  
NIBIB

For  
Investigators

For  
Students

News  
& Events

BECON



General  
Information

[A GUIDE TO THE NIH](#)

## What's New?

- ▶ [Deadline for BECON 2002 Abstracts Extended Until May 8](#)
- ▶ [Second Annual BRP Grantee Meeting Presentations and Summary Posted](#)
- ▶ [NIBIB Announces Award of First Research Grants](#)
- ▶ [NIBIB Announces T32 and F32 Training Opportunities](#)
- ▶ [NIH and NSF Announce the new Bioengineering and Bioinformatics Summer](#)

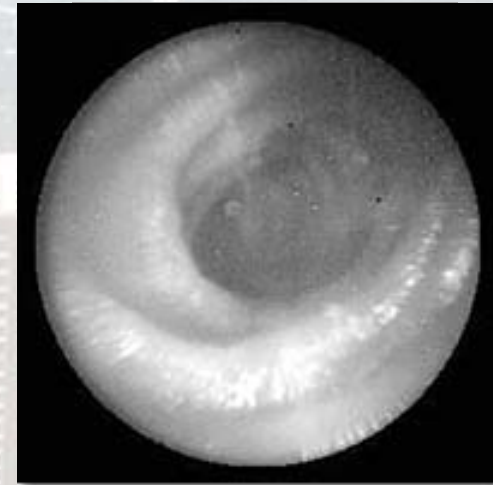
The National Institute for Biomedical Imaging and Bioengineering (NIBIB) is the newest of the research institutes at the National Institutes of Health (NIH). The NIBIB is authorized by law H.R. 1795 ([P.L. 106-580](#)) which was signed by President William Clinton on December 29, 2000.

The mission of the NIBIB is to "improve health by promoting fundamental discoveries, design and development, and translation and assessment of technological capabilities. The Institute coordinates with biomedical imaging and bioengineering programs of other agencies and NIH institutes to support imaging and engineering research with potential medical applications and facilitates the transfer of such technologies to medical applications."

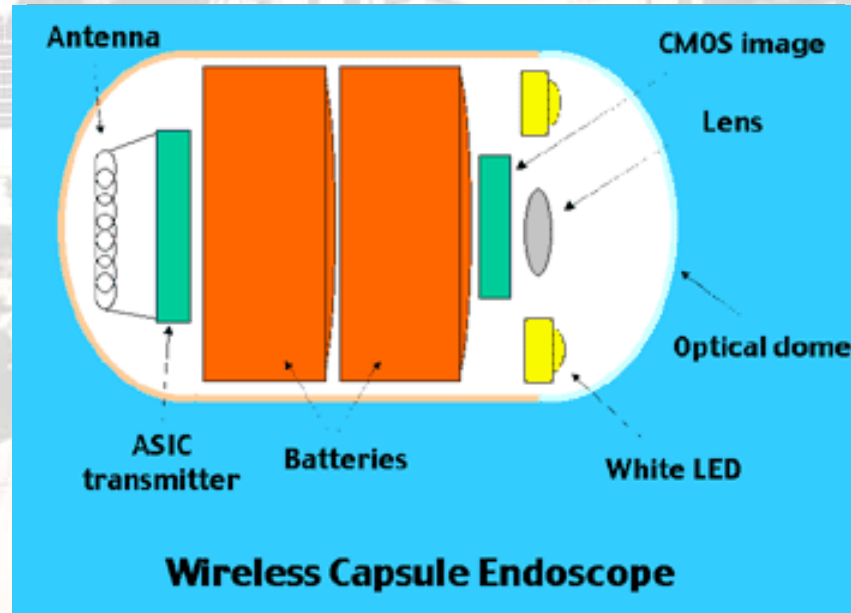
## Tiny camera in a pill extends limits of endoscopy



*Figure 1. A wireless endoscopy system in a capsule provides real-color images of the GI tract after the patient swallows the device.*



*Image of the inside of the small intestine produced by Given Image's capsule-size camera.*



*Figure 2. The capsule incorporates the imaging system at one end, the UHF telemetry system at the other, and batteries in between.*

# Telehealth, Telemedicine & e-Health

TeleHealth - the use of electronic communication networks to transmit information and data focused on health promotion, disease prevention and public's overall health. Telehealth includes community and patient education and information, data collection and management, as well as linkage to health care resources and referrals.

# Definition

**Telemedicine** is the use of electronic information and communications technologies to provide and support health care when distance or time separates the participants.

- Telemedicine: A Guide to Assessing Telecommunications in Health Care, Institute of Medicine, National Academy Press. 1996.

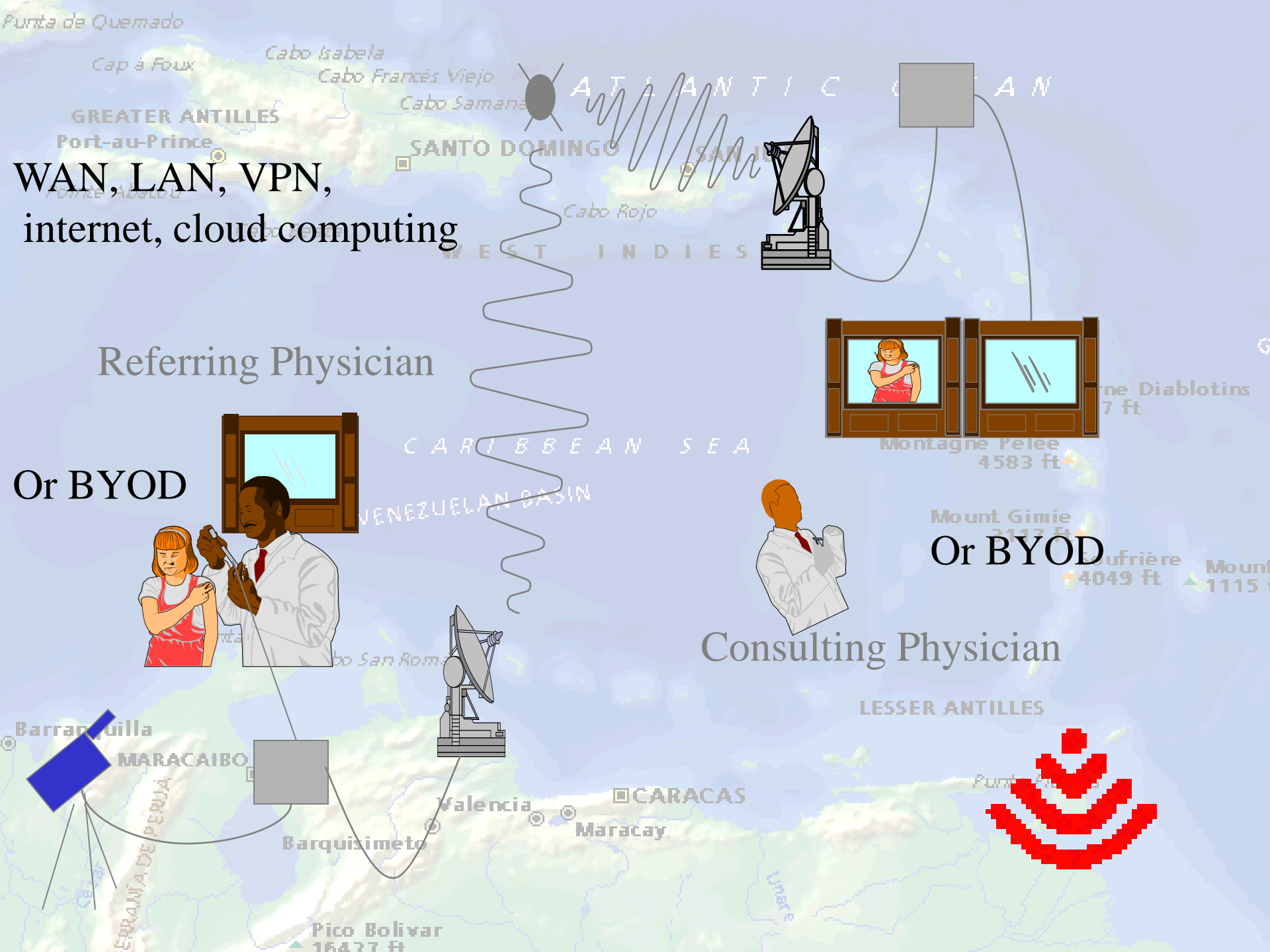


# Definitions

**e-Health** information and education exchange dealing with health and medicine through structured electronic media such as internet.

**m-Health** is the practice of medical and public health, supported by mobile device.

The term is most commonly used in reference to using mobile communication devices, such as mobile phones and PDAs, for health services and information.



WAN, LAN, VPN,  
internet, cloud computing

Referring Physician

Or BYOD



Consulting Physician

Or BYOD



# Applications

- Medical Consultations
- Patient Evaluations
- Medical Education
- Allied Health Education
- Patient Education
- Administration
- Clinical Research Organizations
- Disaster recovery

# Modalities

- Real time interactive audio video
  - Room based
  - Desk top
- Store-and-forward
  - Internet
  - Dial-up

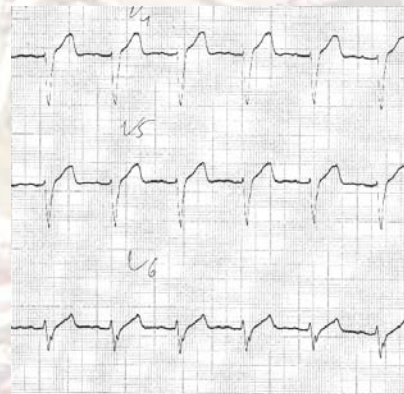
# Store-and-Forward

- “Patient e-mail”
- Acquire patient data
- Package patient data electronically
- Ensure privacy
- Send patient data
- Receive and analyze patient data
- Prepare and send consulting report

# Store-and-Forward Telehealth

- Allows for diagnostic data sets to be taken by trained staff and then forwarded digitally to physicians and specialists who can review and diagnose those data sets.
- Types:
  - Tele-dermatology
  - Tele-retinal Imaging
  - Tele-pathology
  - Tele-radiology (PACS)

# Store-and-Forward Patient Data Package



1998







# Neonatal Examination Telemedicine Study







©VidiMedix Corporation

<http://www.vidimedix.com/>

# VA Telehealth Program

- VA Telehealth program started in 2004
- Patient Access
  - Office of Telehealth Services plans and tracks telehealth use
- Technical System Support
  - Joint support through Clinical Engineering and IT Services

# Telehealth and the VA (contd.)

- 3 Subsections:
  - Home (Remote-Monitoring) Telehealth
  - General (Real-Time) Telehealth
  - Store-and-Forward Telehealth
- Office of Telehealth Services
  - “Right time, right place, right care”

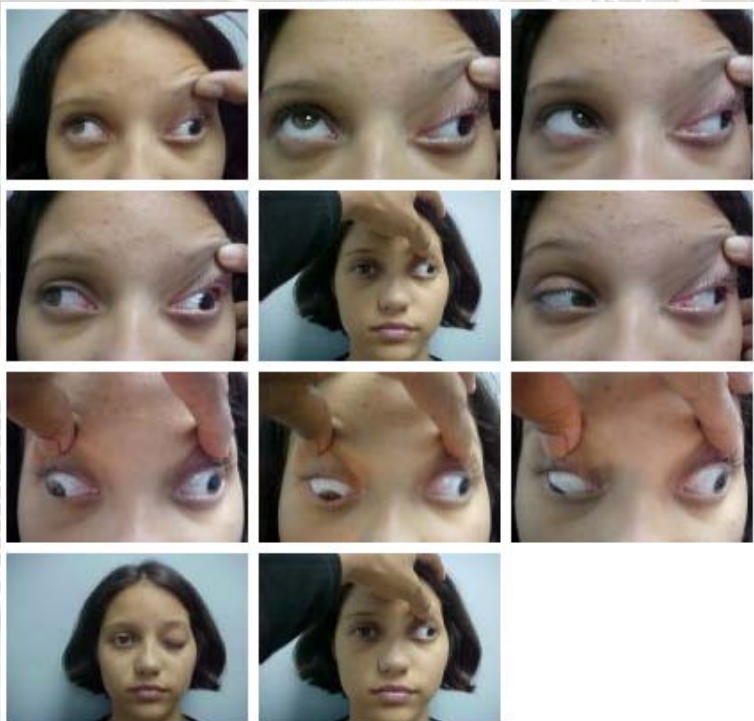
# General (Real-Time) Telehealth

- Real time videoconferencing technologies, with supportive peripheral devices allow for care and consultation between clinics and medical centers, and medical centers to outside hospitals
- Number of Veteran visits conducted via telehealth since October 2005 (includes all disciplines):
  - National = 328,976
  - VISN 1 = 5,619
- Examples include:
  - Tele-mental Health
    - This is the most prevalent application of telehealth in the VA system
  - Tele-rehabilitation Consultation (Post Procedure)
  - Tele-surgery Consultation (Post Operative)

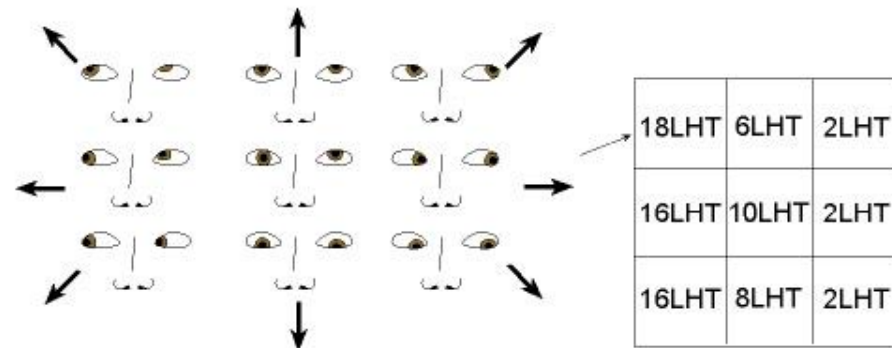
# Tele-Retinal Care

- As of October 2009, 284 cameras deployed nationwide
- Number of Veterans screened since October 2005:
  - National = 462,568
  - VISN 1 = 17,657

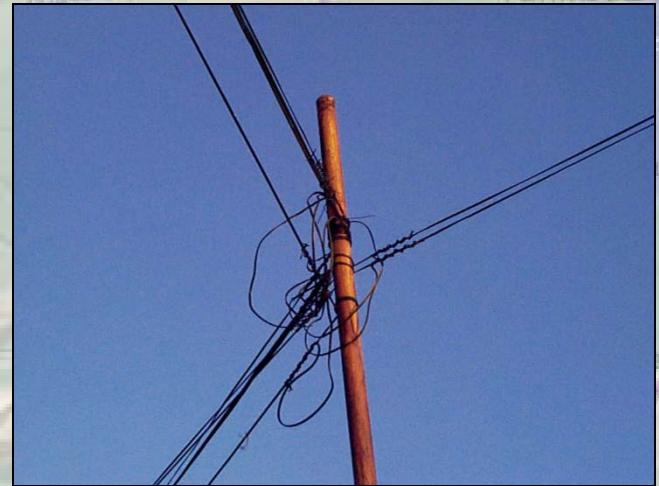
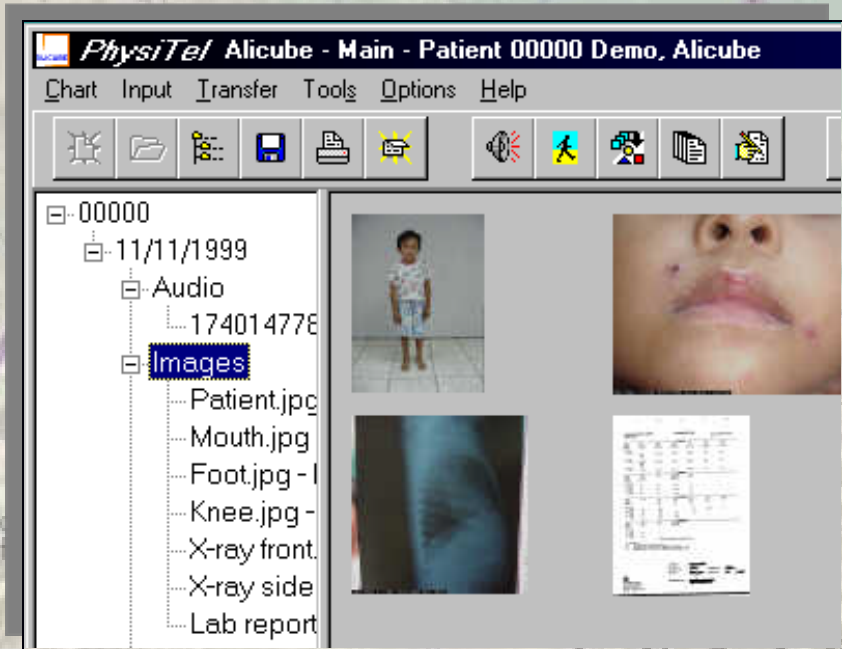




An instrument such as this deviometer can be used to control the point of fixation resulting in more reproducible findings.







Zacapa,  
Guatemala



Navigation icons: Home, Folder, List, Save, Print, Send, Speaker, Person, Medical, Document, Hand, Grid, Up Arrow, Down Arrow, Checkmark, Hand, Mail, Hand, Zoom: Auto

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  - 10204365C





Zoom Auto

11  
10/5/99  
Images  
10172540



# Tele-Dermatology

- VISN 1 flagship healthcare system in VA to initiate tele-dermatology
  - Started in '97 from Providence, RI to Togus, ME
- Number of Veterans cared for since October 2005:
  - National = 17,220
  - VISN 1 = 4,099

# Home (Remote-Monitoring) Telehealth

- Home monitoring systems allow a care team to continuously monitor a patient while they enjoy the comforts of their own home.
  - Self management skills are required for home telehealth to be successful.
- Types:
  - Vital Sign Monitoring
    - Blood pressure
    - Heart rate
    - Blood Sugar Levels
    - Weight
    - Pulse-oximetry

# Telehealth for Home Care

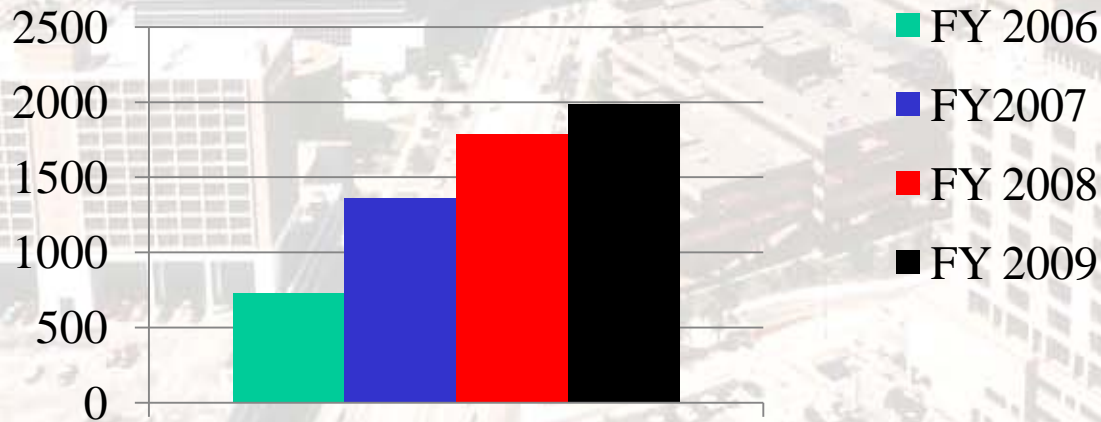
- Homecare systems allow for long term monitoring:
  - Patient retrieved information is forwarded to clinicians for review
  - Clinicians can respond either via telephone, email or base module.



# VA Telehealth Home Care

## Care Coordination Home Telehealth

- As of November 2009:
  - National Enrollment = 40,111 Veterans
  - VISN 1 Enrollment = 2,050 Veterans
- VISN 1 point prevalence enrollment growth since inception of program in FY 2006:



FY 2006 = 727

FY 2007 = 1359

FY 2008 = 1789

FY 2009 = 1986

# PACS Telehealth

- Most traditional “store-and-forward” telehealth service
  - PACS
    1. Images taken
    2. Digital Version (either via computed radiography or digital radiography) sent to networked system
    3. Image pulled from networked system and read by the radiologist at a separate location



# Tele-Pathology

- Allows for images to be taken and then reviewed at another location.
  1. Samples are taken
  2. Slides are prepared
  3. Images are recorded
  4. Images reviewed via networked connection

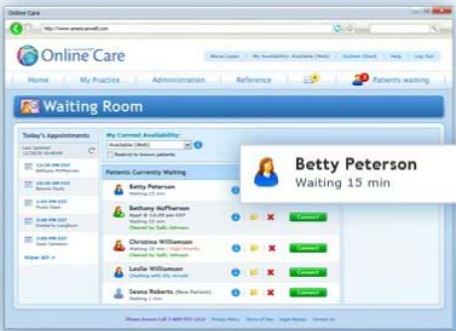


# Tele-Mental Health

- Tele-mental health is most similar to video conferencing
  - Allows for patients continuity with their therapist
  - Provides access to specialists for various types of care and council



## Viewing Your Waiting Room




Review your requests and start a conversation

**PRACTICE ANYTIME, ANYWHERE**

START JOINING CHOOSE WHEN TO PRACTICE **VIEW WAITING ROOM** TALK TO A PATIENT PAYMENT CARE CONTINUITY MALPRACTICE COVERAGE FINISH

# Integrated system

## Talking to a Patient




- Review patient's health history
- Accept the conversation, or refer to another specialty

**PRACTICE ANYTIME, ANYWHERE**

START JOINING CHOOSE WHEN TO PRACTICE **VIEW WAITING ROOM** **TALK TO A PATIENT** PAYMENT CARE CONTINUITY MALPRACTICE COVERAGE FINISH

## Talking to a Patient

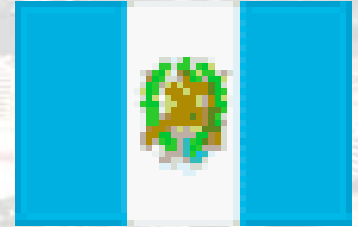
Web Chat Telephone Videoconferencing



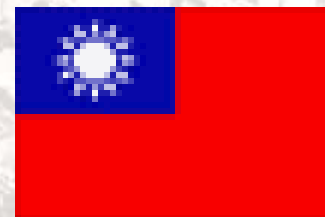
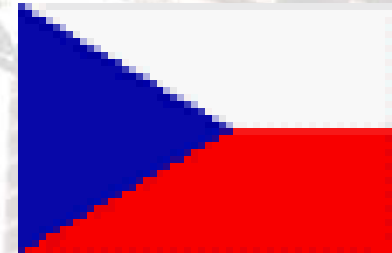
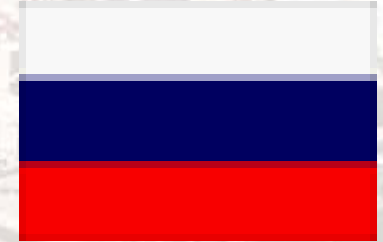
**PRACTICE ANYTIME, ANYWHERE**

START JOINING CHOOSE WHEN TO PRACTICE **VIEW WAITING ROOM** **TALK TO A PATIENT** PAYMENT CARE CONTINUITY MALPRACTICE COVERAGE FINISH

On-line relationship  
Who is the patient  
What to keep in the record



# International Telemedicine





# Benefits

- Timely access, early & appropriate intervention
- Local hospitalization
- Fast, convenient access to specialists
- Continuum of care - follow-up
- Efficient use of resources
- Market differentiation/options/2<sup>nd</sup> opinion
- Extend the standards of care
- Integration of care

# Considerations

- Culture/standard of care
- **Privacy**
- Local **legal** issues
- Informed consent?
- **Licensure/credentials**
- Language
- Ease of use
- Systems integration
- Insurance
- **Record keeping**
- Reporting
- **Infrastructure**





These technologies will allow us to improve the standards of health care around the world. The Internet provides an important opportunity for distance learning and the dissemination of medical knowledge in support of this goal.

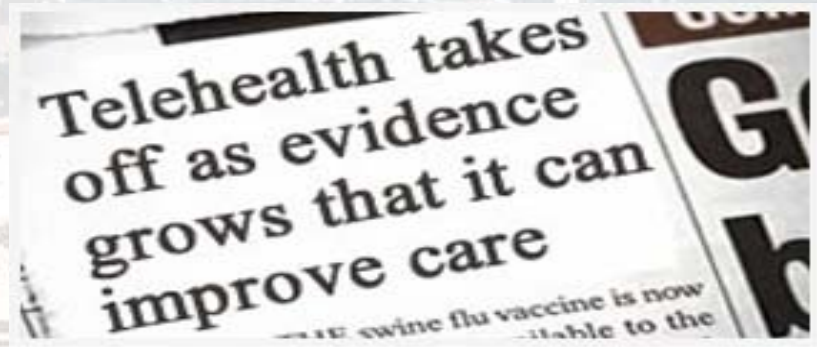
- M. E. DeBakey, M.D.  
October 22, 1996



# Why now?



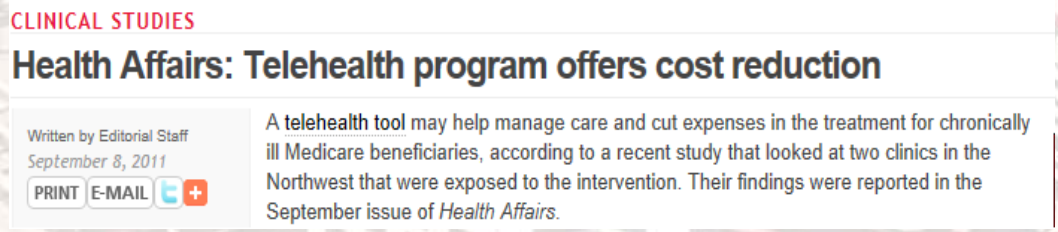
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2



## Wireless, smartphones to make telemedicine a \$3.6B market

By: Brian Dolan | Oct 12, 2009 [Tweet](#) 0 [Share](#) 0 [Share](#) 0

## 4 Medicine accepts mobility



## FDA regulates telemedicine on smart phones

Food and Drug Administration (FDA) has draft guidance on mobile medical applications for telemedicine health applications on smart phones.

The FDA's draft guidance document is entitled "Mobile Medical Applications."

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6

## "Seeking expertise on telemedicine to develop desktop and smartphone delivery of healthcare"

I am tasked with scoping out a project for health care where we develop and implement a PC and Smartphone-Based Videoconferencing Solution. I am hoping someone can direct me to the latest expertise on this area. Any ideas where to find more info? Thanks

- TOPICS: [Health Care](#) [Health Care IT](#) [Information Technology](#) [Mobile Wireless](#) [Mobile and Wireless Phone Systems](#) [Smartphones](#) [Video Collaboration](#) [Video Conferencing Systems](#)

5

# Lessons Learned

- News events assist introduction not sustainment
- Funding for large scale clinical studies that address technical infrastructure, tools and operational issues.
- Match needs, systems capabilities, and service outcomes (partnership building).
- Platforms are different (i.e. real-time mobility) and should be supported by benchmarks and risk assessment (technology assessment & integration).
- Focus on system integration critical for successful implementation (establish training center)
- Have a contingency plan (risk management)

# Responsibility

- Telehealth systems are **highly networked medical systems**. They are used in the diagnosis, monitoring and therapy of various medical conditions.
- There is a need for **collaborative responsibility** of end-to-end engineering, integrators, institutions, clinicians, industry and policy makers. Framing **new relationship**.
- Healthcare services should have **service and resiliency priorities**.

# Clinician Responsibility

Patient interaction, including in all areas of telehealth, is the clinician responsibility. Understanding of the responsibility, tools and its limitations is a major area of concern:

- Deploy the right tool and system for patient assessment & outcomes planning. Understand the impact of application (home, video conferencing, store and forward) on their clinical management. Understand the differentiation between consumer and regulated device.
- Engage in patient education, self management of chronic disease conditions, and record consolidation as focus for telehealth programs.
- Design of programs to impact patient outcomes or utilization of services
  - *When do you employ telehealth applications within care venues?*
- Monitor and evaluate the effectiveness of telehealth programs – performance improvement plan and reporting to executive staff within the organization.
- Commit to communicate needs, adoption barriers and collaborate .

# Industry Responsibility

- Develop & provide reliable, intuitive and interoperable tools.
- Declare true QoS, Latency, throughput, compression/processing loss and performance of consumer vs. medical product or apps.
- Risk & Value-added when ▲ networking components, infrastructure, service provider or data broadcasting and storage:
  - systems between patient or patient room and the clinicians diagnostic tool is the responsibility of the technology provider/integrator.
- Open secure interface between EMR and the telehealth system(s).
- Single solution may still not address every medical service needs.
- Any requirements for safe, accurate and secure remote accessible data is the joint responsibility of the vendor, provider and the patient.



# Thank You!!!

**Yadin David, Ed.D., P.E., C.C.E., FAIMBE**

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